

Move-in!



GKCO

UCF HOUSING

MOVE-IN GUIDE



WELCOME TO HERCULES

Welcome to Hercules! We are so excited to have you. You are located right across from Nike, which is a different community, but identical in every way. Living here gives you the opportunity for double the fun! Keep an eye out for all the events that will take place in the Academic Village Courtyard. You are steps away from the Recreation and Wellness Center, and just across the street from Ferrell Commons, where the 63 South Dining Hall is located. Enjoy getting to know your new home away from home!

FOLLOW US!



@UCFHOUSING

CONTACT INFORMATION

Community Office & RA on Call:
407-885-0079

Residence Life Coordinator,
Steven Smith:
407-882-7011
Steven.Smith@ucf.edu

Graduate Coordinator,
Marie Cullen:
407-882-7009
Marietherese.Cullen@ucf.edu

Mailing Address:
Student Name
Academic Village
3700 Libra Dr, #16XXXX
Orlando, FL 32816

HERCULES



Move-in Check-in Station



Programming Center



Provisions on Demand (POD)



Laundry



Parking



Long Term Parking



Hercules Residence Halls



Mail Center

Libra Dr.

NIKE

NEPTUNE

POD



CHECK IN

P

108

L

109

L

110

111

112

HERCULES

113

114

LONG TERM
PARKING

(Garage B)

Gemini blvd S

UNLOADING ZONE

(Parking lot B8)

LONG TERM
PARKING

(Lot B7)



HERCULES SHARED SUITE

1

1 spaces are assigned the **LEFT** side of the room.

2

2 spaces are assigned the **RIGHT** side of the room.

EXAMPLE

102-101A1 LEFT

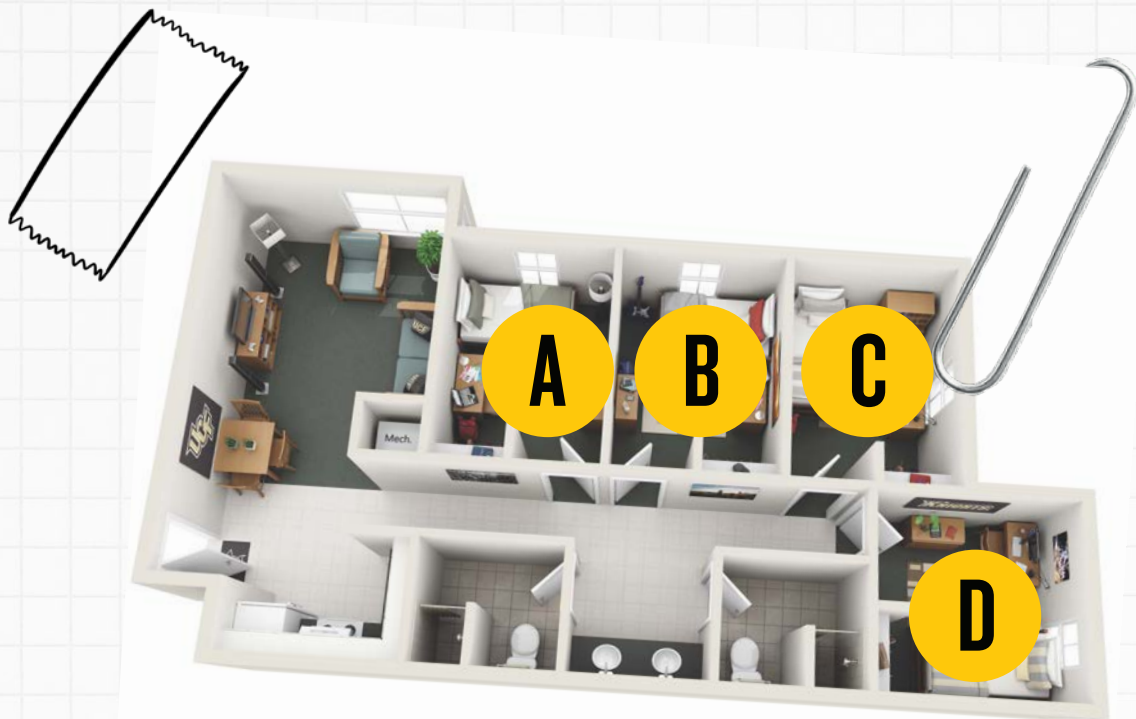
Bldg. Room Bed

102-101A2 RIGHT

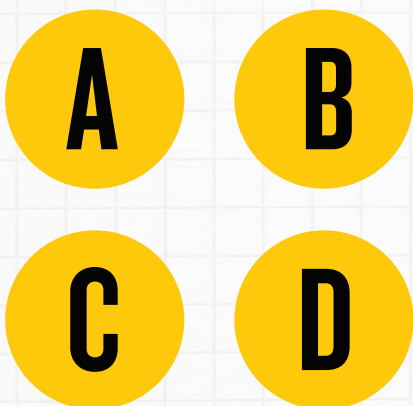
Bldg. Room Bed

You are assigned a specific side of the room. Be sure you are moving into the correct side to **avoid charges to your account** upon check-out! If you have questions, please call the community office.

**These numbers can be found on your key packet. These will be the last digit after the letter.*



HERCULES APARTMENT



EXAMPLE

106-501A BEDROOM A

106-501B BEDROOM B

106-501C BEDROOM C

106-501D BEDROOM D

Bldg. Room Bed

You are assigned a specific bedroom. Be sure you are moving into the correct room to **avoid charges to your account** upon check-out! If you have questions, please call the community office.

**These letters can be found on your key packet. These will be the last digit after the letter.*

DESK HOURS & SERVICES

Our staff is available to you 24/7.

Your community office is your go-to when looking for resources. You can always go to your community office whenever you need help or have questions. In the office, you'll find your community coordinator, or their office staff, who can help you with:

- Lockouts from your room
- Questions about moving in or out
- Help with submitting a work order
- Checking out cleaning supplies for your room



KEYS & COMMUNITY ACCESS

Your UCF ID is your room key – always keep it safe and with you!

Community access is restricted to those who live in the building. Do not hold doors open for other students – though the Knight Way is to always be a good neighbor, each resident is responsible for their own access to the building to keep us all as safe as possible.

You will also receive a key to your mailbox that must be returned at the end of the year!

MAIL & DELIVERIES

You will receive an email when your packages are ready for pick up. Please do not come to the mail center prior to receiving that email!

Each community is assigned a mail center. Residents of that community will not be able to pick up their packages at any other mail center.

Grocery deliveries such as Hello Fresh are accepted by our mail centers when delivered through a traditional package carrier (USPS, FedEx, UPS, DHL, etc.)

Food deliveries like Uber Eats or Door Dash are **NOT** accepted at our mail centers or community office front desks. Students **MUST** meet the delivery driver outside of the residence hall to receive their order, such as the nearest parking lot.

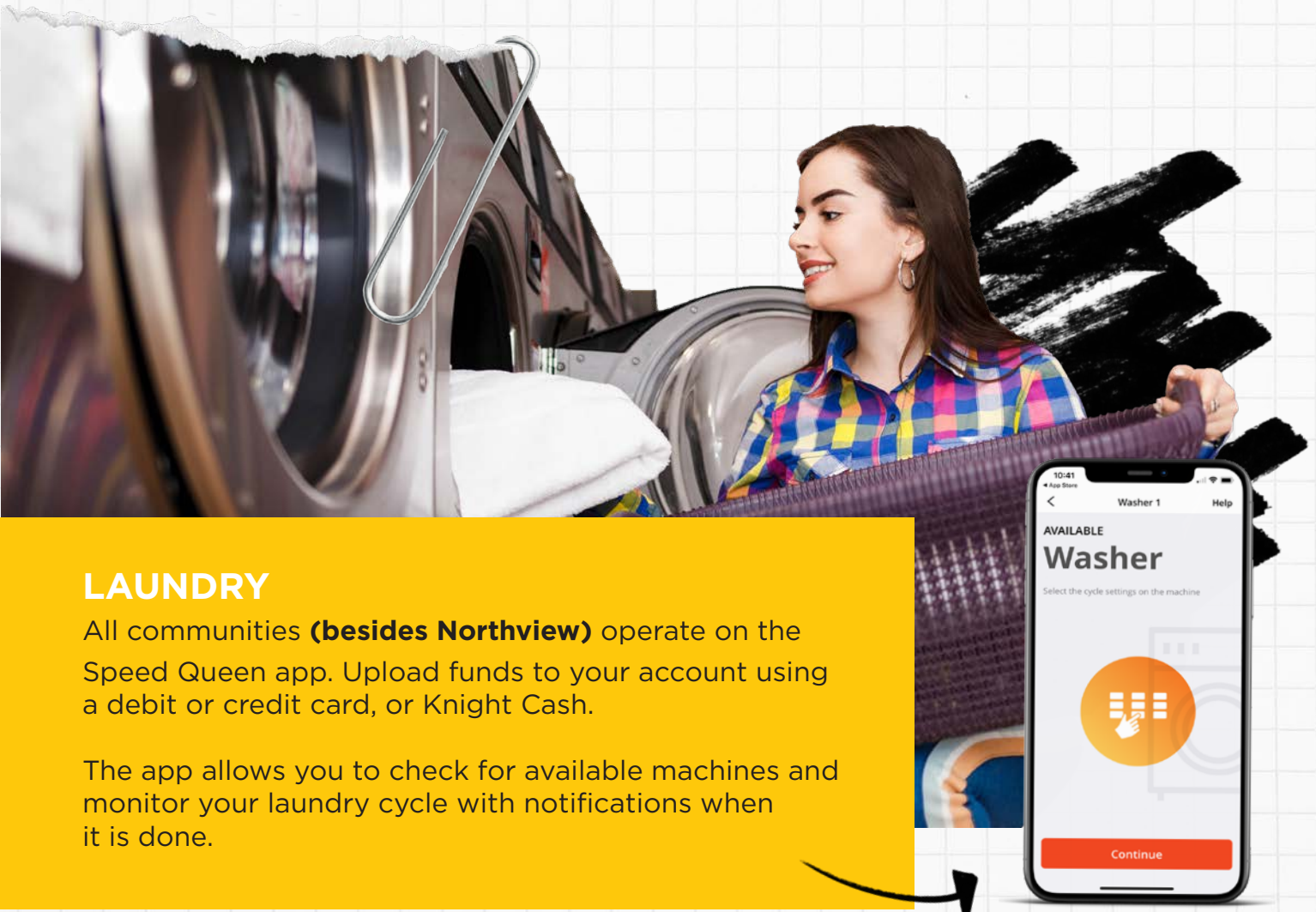


ON-CAMPUS WIFI & INTERNET

Wifi is available to all students in all residence halls. Log into the wifi using your UCF NID (ex. Kn123456) and your password.

To connect to internet using a standard ethernet cable:

1. Securely plug one end of the ethernet cable into the ethernet port on your device and the other end into the orange data jack on the wall.
2. Open your web browser and enter the ResNet website.
3. Once on the website, click on the Registration link and follow the steps to register for ResNet service.
4. If you experience any problems with your ResNet registration or service, you may submit a work ticket on the UCFIT website, or you may contact the Service Desk at 407.823.5117, Monday through Friday 8 AM to 5 PM or by email at itsupport@ucf.edu.



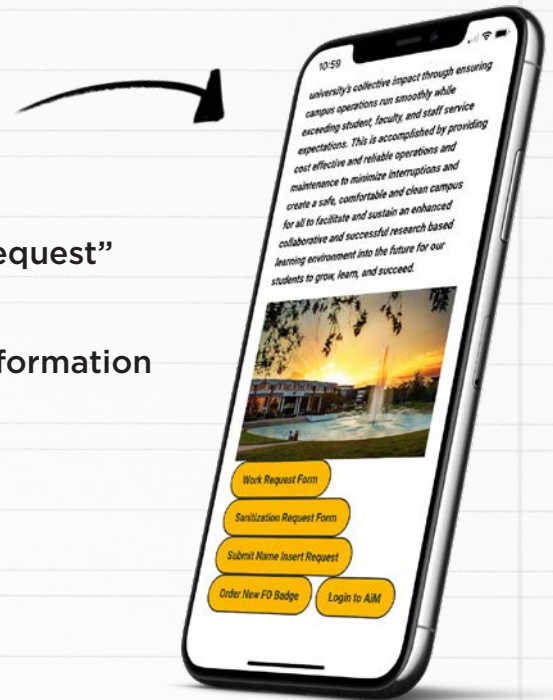
LAUNDRY

All communities (**besides Northview**) operate on the Speed Queen app. Upload funds to your account using a debit or credit card, or Knight Cash.

The app allows you to check for available machines and monitor your laundry cycle with notifications when it is done.

SUBMITTING A WORK REQUEST

- 1 Visit **fo.ucf.edu**, click “Work Request Form”
- 2 Log into your account, click “Submit a Work Request”
- 3 Click “Next” if not an emergency, enter your information
- 4 Enter Location Info
 - ☐ Site = UCF Main or Rosen
 - ☐ Building
 - ☐ Floor
 - ☐ Room #
 - ☐ Enter description (include room # if none was available in location during step 4)
 - ☐ Skip financial info (it is not required)
- 5 Review and Submit



EMERGENCY?

Call 407-823-5223

Scan the QR code to submit a request

MAINTENANCE 101

Top 5 maintenance tips

1.

Leave thermostat in AUTO. Placing the system to ON will create air quality issues.

2.

Make sure you submit a work order for all issues. Do not rely on roommates or RA.

3.

Bring cleaning supplies to maintain a healthy space. Clean the toilet, shower & sink weekly for best results

4.

If you experience a water event, flooding, leaks, etc. quickly pick up your belongings and put them on a higher surface such as your bed.

5.

For maintenance best practices, refer to the Community Living Guide section "Your Room, Your Rights, Your Facilities."



WHO TO CALL AND WHEN

RA on Call/Community Office

Call the RA on Call/Community Office when you're locked out, have time sensitive questions or concerns, or if there is an urgent issue. This number is answered 24 hours a day, 7 days a week if you need anything. You can find this number on the first page of this guide. If you have an emergency, call 911.

Your RA

Your RAs are here to help you when they can, but remember, they are also UCF Students. If you have general questions that are not time sensitive, feel free to ask your RA. You should always call the Community Office number if there is an elevated issue, or if it's late at night.

Work Control

You can submit work request online, but if there is a more urgent maintenance concern, you should call the number below. Examples include when there is a severe leak in your room, if your electricity goes out, or if an elevator isn't working properly.

407-823-5223

UCF IT

For questions about the WiFi, how to set up a smart TV, and anything related to technology, you should contact UCF IT. You can submit tickets online by visiting it.ucf.edu.

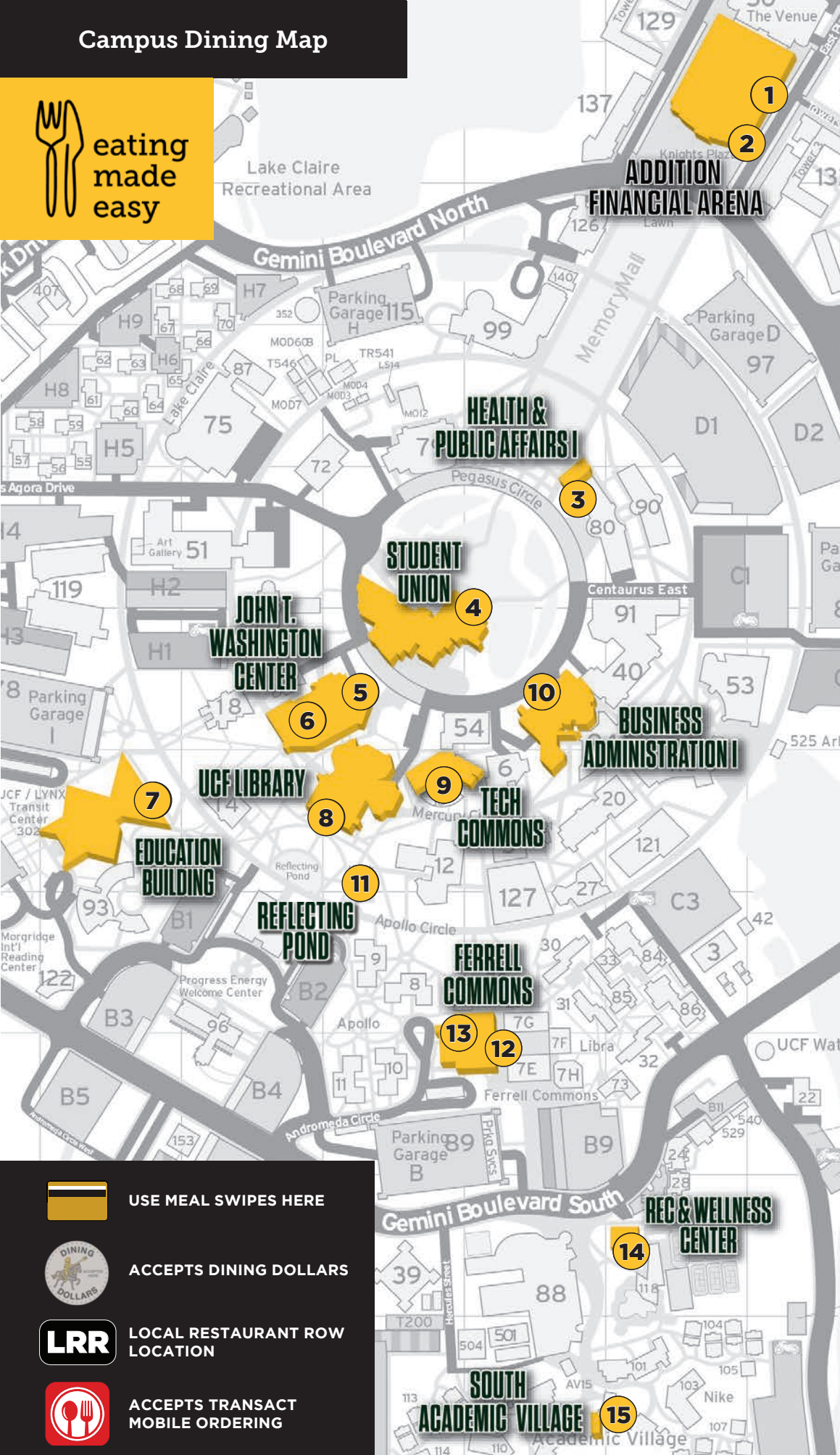
407-823-5117

UCF PD

The UCF Police Department patrols and operates 24 hours a day, 7 days a week. Contact them anytime. In an emergency, dial 911.

Non-emergency line: 407-823-5555

Campus Dining Map



















ADDITION FINANCIAL ARENA

- 1 KNIGHTRO'S  
- 2 JIMMY JOHN'S  






HEALTH & PUBLIC AFFAIRS I

- 3 STARBUCKS  

STUDENT UNION

- 4 WHICH WICH  
- HUEY MAGOO'S  
- PANDA EXPRESS  
- QDOBA  
- STARBUCKS  
- STEAK 'N SHAKE  
- KNIGHTSTOP  
- KNIGHTCADE  
- BENTO SUSHI

JOHN T. WASHINGTON CENTER

- 5 CHICK-FIL-A  
- 6 KOTG: KNIGHTS ON THE GO   

EDUCATION BUILDING

- 7 EINSTEIN BROS BAGELS 

UCF LIBRARY

- 8 BARNIE'S COFFEE  

TECH COMMONS

- 9 CAFÉ BUSTELO 

BUSINESS ADMINISTRATION I

- 10 EINSTEIN BROS BAGELS  

REFLECTING POND

- 11 TOPPERS 

FERRELL COMMONS

- 12 '63 SOUTH  

- 13 UCF DINING SERVICES

REC & WELLNESS CENTER

- 14 CHICK-FIL-A  

SOUTH ACADEMIC VILLAGE

- 15 POD MARKET 

 USE MEAL SWIPES HERE

 ACCEPTS DINING DOLLARS

 LOCAL RESTAURANT ROW LOCATION

 ACCEPTS TRANSCAT MOBILE ORDERING

LOCAL GUIDE

Whether you're on or off campus there is always a place for your needs. Everything here is a short walk, bike or car ride away!

GENERAL

Target
Walmart
Big Lots
Dollar Tree
Dollar General

FOOD

BurgerFi
Mac & Stacks
Noodles & Company
Bento Asian Kitchen + Sushi
Habaneros
4 Rivers Smokehouse
Lazy Moon
Huey Magoo's
Tijuana Flats
Domu Ramen
Just Salad
Fresh Kitchen
Tin & Taco
King Bao
Night Owl Cookies
White Rabbit Dessert

SHOPPING/ CLOTHING

Old Navy
Famous Footwear
T.J. Maxx
Sephora
Ulta
Office Depot
Michaels Crafts
JOANN

GROCERY

Publix
Winn-Dixie
ALDI
Walmart Neighborhood Market
Sprouts Farmers Market
BJ's Wholesale Club
Indian Market
Eastside Asian Market
Fancy Fruit and Produce

TECH

Best Buy
T-Mobile
Verizon
AT&T Store
Target Electronic
Walmart Electronic
GameStop

FURNITURE

Ashley
Mattress Firm
Rooms-To-Go
La-Z-Boy
At Home
Hudson's Furniture

HEALTH/FITNESS

LA Fitness
Planet Fitness
YouFit
24 Hour Fitness
Iron Body Fit
GNC
Vitamin Shoppe
Max Muscle

BANK SERVICES

Bank of America
Fairwinds Credit Union
Wells Fargo
TD Bank
Chase Bank
Regions Bank
Trustco Bank
VyStar Credit Union

POSTAL SERVICES

USPS
FedEx Print & Ship Center
The UPS Store

CLINIC/PHARMACY

CVS Pharmacy
Walgreens Pharmacy
Walmart Pharmacy
Publix Pharmacy
Rite Care Pharmacy
Centra Care
WellMed
First Choice Urgent Care
Ideal Dental
Smile Dental

